



Recreational Soccer Refund Policy

The City of Southaven Soccer Director and Parks & Rec Department has set the following guidelines on refunds in regards to registration fees for fall/spring recreational soccer.

In order to request a refund, a written email sent to lnunnally@southaven.org with a detailed explanation for the request. After the request has been received and reviewed, a decision to move forward with the refund and how much of the cost will be refunded.

Refund requests assessed:

- Injury (season ending injury)
- Not filling team roster due to lack of player participation
- Moving out of area (proof required moving from school district)

Unfortunately, refund requests NOT assessed:

- Weather Cancellations
- Unhappy with team/coach assignment
- Request of coach, team or teammate not honored
- Scheduling conflicts
- Team is disbanded for NOT having a coach (this is a volunteer coach league)

In the event a child is medically unable to participate in the sport he/she registered for, a note from a doctor on letterhead indicating the participant cannot participate is required.

The amount of money refunded is contingent on how much of the season has passed as well as the reason for the refund. For example, a child who suffers an injury with only a short time left in the season will likely not warrant a refund as the entire cost of the season has already be incurred.

We understand that after a child has registered in the soccer program and in the event an unexpected scheduling conflict arise, we will NOT issue a refund. You will receive a credit for the following season. If the credit is not used within 1 year of receiving it, the credit will expire and no longer valid. You will NOT receive a refund.

Refunds awarded:

- All refunds awarded by the City of Southaven will be in the form of a check.

Soccer Director will not award refunds or give prorated fees for missed practices or games due to a participant registering late.

Soccer Director reserves the right to waive this Refund Policy at sole discretion at any time. Such waiver shall generally be in response to extenuating or highly unusual circumstances. In no event shall the Soccer Director be obligated to waive this Refund Policy.

****You are responsible for providing valid contact information and checking all communications from Admin and/or coaches****

Regards,

Soccer Director